

Patient Bill of Rights and Responsibilities

The patient has the right and responsibility to

- Choose a health care provider.
- Be fully informed in advance about service/care to be provided.
- Participate in the development and periodic revision of the plan of service/care
- Informed consent and the right to decline participation, revoke consent or disenroll at any point in time.
- Be informed, both orally and in writing, in advance of service/care being provided, of the charges, including payment for service/care expected from third parties and any changes for which the patient will be responsible.
- Have one's property and person treated with respect, consideration, and the recognition of patient dignity and individuality.
- Voice grievances/complaints regarding treatment or care, lack of respect of property or recommend changes in policy, staff, or service/care without restraint, interference, coercion, discrimination, or reprisal.
- Have grievances/complaints regarding treatment or care that is (or fails to be) furnished, or lack of respect of property investigated.
- Receive appropriate service/care without discrimination.
- Be informed of any financial benefits when referred to an organization.
- Be fully informed of one's responsibilities.
- The right to know about philosophy and characteristics of the patient management program.

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